

How to resolve OP lockup on 1st order line

When I try to enter a new order the program freezes.

If you are entering the first line of a new order and after you select the quantity and price the program locks, the problem is the order number file control file is locked because of a previous problem not properly resolved.

Go to **PD** and select **DU**.

Command: **SE BSIN.DIRECTORY**

It Should then say "Using BSIN.DIRECTORY"

Command: **UN BSIN.INCOMFLE.DATA RES**

KEYDATA: Press enter

BSIN.INCOMFLE.DATA - UNLOCKED

1 RECORDS RESET, 1 RECORDS SCANNED

Command: **EN**

If you get the number 1 like above as the number of records reset your problem should be solved, and your terminal should be free.

If you get the number zero, this did not solve the problem.

Even if your terminal is now freed, the problem might involve more issues waiting to happen and when you have the opportunity to get all users off the system you should clean up all file problems by running this:

Go to **PD** then **BKU**, select **ROL**, then run **ALF** which won't take long, then run **ALR** which can take from 15 minutes to an hour depending on the size of your files