

## How to resolve OP invoices missing on end-of-day report

**End of day appeared to run okay but I have invoices missing from the invoice report.**

First we assume that you have checked the date of these invoices and that they fall within the dates included in end of day.

The problem is caused by a problem with an index on the order header file. To fix the problem do this:

Get all users out of Sales Order Processing.

Go to **PD**, then **BKU**, select **ROL** then **OPF**. This will run quickly.

Next from the **PD** menu select option **AI**

Enter SDNAME defining data file & FFD: **OPORHFLE**      Press enter  
Enter alternate index number (0=all);      **11**      Press enter

The screen will set there until the index is rebuilt then return to the Database Management System Menu. The length of time it takes to rebuild an index depends on the size of the order header file. It can range from a few minutes to half an hour or more for a large file.

Once the index is rebuilt, rerun end of day and if this does not solve the problem do exactly the same thing selecting **AI** as explained above, except enter the index number as **5** instead of 11.

This should fix the problem, however for your information the other valid indexes that can be rebuilt are 1, 3, 4, 7, 9 and 10.

End of procedure