

How to resolve file in use problem when trying to print an OP report

**When I try to run an order report I get this message 'FILE "OPOXKFLE" IS IN USE (RC= -23424), PRESS FO TO RETRY, F7 TO END' .
(The X in the file name above could be a D or H)**

Press **F7** to end the program.

Next go to **PD** then **BKU**, select **ROL**, then select **OPF**. This will run quickly and solve your problem.

**Or, When I try to run an order report I get this message 'FILE "OPOXKFLE" IS UNAVAILABLE (RC= -24245), PRESS FO TO RETRY, F7 TO END' .
(The X in the file name above could be a D or H)**

Press **F7** to end the program.

Next go to **PD** then **BKU**, select **ROL**, then select **OPF**. This will run quickly.

Then from the **PD** menu select **DU**

Command(?): **SE BSOP.DIRECTORY** press enter
The program should respond with "Using BSOP.DIRECTORY"

Command(?): **DE BSOP.OPOXKFLE*** (X IS EITHER D OR H per above)

BSOP.OPOXKFLE.DATA - File not empty, are you sure? **Y** (but only if the exact file name)
BSOP.OPOXKFLE.DATA, Otherwise respond with **N**

BSOP.OPOXKFLE.FFD - File not empty, are you sure? **N** (be sure to respond with N because this is the FFD which defines the file)

BSOP.OPOXKFLE.X001 - File not empty, are you sure? **Y**

Respond with a **Y** if the file name ends in X001, X002, or X003

To summarize, respond with a Y if the file name ends in DATA, or X001, X002, or X003.
You must respond with an N if the file name ends with FFD.

If the files ending with X001, X002 and X003 deleted without giving you the chance to respond, don't worry, this is not a problem.

Command(?): **EN**

Next select option **FE** - File Create/Empty

Enter the file name like below and press enter
1 (**OPOXKFLE**) note - the X is either D or H per above.

You should get this message "EMPTY FILE CREATED AND READY FOR USE"

Press **F7** to exit. Now your file is available, and your report will work.